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# INTEGRATION OF IT SYSTEMS - INFRASTRUCTURE

We integrate systems that include servers, data storage, archiving and backup systems, network communications, and cyber security.

### SERVERS

We offer server platforms tailored to customer's needs for implementing:

- Microsoft Windows network services;
- Unix, Linux systems;
- email client and workgroup;
- network services (WWW, FTP, DNS, Proxy);
- terminal services ("thin client");
- computer clusters.

### BACKUP AND ARCHIVING SYSTEMS

We offer a full range of backup and archiving systems. We employ experienced engineers who have the expertise to offer services on the highest level. Performance, capacity and backup strategy are tailored to needs and suggestions of our customer.

### COMMUNICATION

Our portfolio includes advanced networking solutions that deliver transparent communications, video and voice integration, and enable usage of collaboration tools from anywhere, anytime, and on any device in an easy and secure way.

Cooperating with our partners – leading IT vendors – we offer tailor-made solutions customized to customers' needs, from small office networks to high-performance enterprise networks.

In our offer, there are solutions provided by reputable manufacturers that enable to set up:

- corporate LAN / WAN networks;
- VPN networks virtual private networks;
- Unified Threat Management, Next Generation Firewalls;
- wireless networks Wi-Fi.

### MOBILE DEVICE MANAGEMENT

An important addition to our security solutions is Mobile Devices Management. Offered to meet the needs of entrepreneurs, struggling with the ever-increasing use of mobile devices and applications.

In corporate environments, we offer an innovative mobile device management system that streamlines resource management, data security, application deployment, and employee productivity.

### TECHNICAL INFRASTRUCTURE OF DATA PROCESSING CENTERS

In our portfolio, we also have solutions for:

- construction arrangement with structural audit;
- guaranteed power supply systems together with safety components (uninterruptible power supplies, power generators);
- precision air conditioning systems;
- surveillance and access control systems;
- fire protection systems: early fire detection, gas fire extinguishing, internal structural wiring.

# INTEGRATION OF IT SYSTEMS – SERVICES

### IMPLEMENTATION AND MAINTENANCE OF EQUIPMENT AND SOFTWARE

In the service area, Helica provides:

- professional help in setting up and installing hardware or software;
- constant technical support for IT infrastructure;
- quick help in case of technical problems.

#### MAINTENANCE SERVICES

We offer services including:

- continuity management, periodic inspections;
- repair of equipment, accident prevention, accelerated troubleshooting on-site or online, periodic audits of IT systems;
- archiving and data storage;
- creating security backups.

### CONSULTING SERVICES

Helica specialists offer:

- professional consultancy on selecting elements of an IT infrastructure;
- cost optimization of selected IT solutions;
- practical knowledge of maintaining IT systems.

### SECURITY AUDITS

We offer services that include analysis in the areas of:

- compliance with laws and other regulations (standards);
- security of terminals;
- security of network solutions;
- security of server services;
- security of applications.

The methodology used by us ensures the selection of the most advantageous services and solutions meeting customer needs. We rely on best practices and proven standards. We are able to optimize key processes and organizational factors and create a realistic plan to minimize the risk of data loss. These actions reduce operating costs and develop a coherent, coordinated, corresponding to real needs, investment program for information security.

We offer, among others:

- deployment of Information Security Management System (ISMS) standard PN-ISO/IEC 27001;
- development/verification of Security Policy or information security procedures;
- audit of data processing compliance with the requirements of the Data Protection Act;
- audit of methods and procedures for information security;
- audit of business continuity plans;
- audit of IT systems;
- audit of security regarding applications and databases;
- a post-implementation audit;
- audit of software legality.

## REMOVING DATA FROM MAGNETIC MEDIA

In response to the needs of our customers, we perform data clearing from storage devices (also with high coercivity). With specialized equipment, we erase data from both working and damaged hard drives and magnetic tapes. On request, we also offer the service of computer equipment disposal.

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